



# **WISCONSIN**

## **REQUEST FOR PROPOSAL FOR ELECTRONIC BENEFIT TRANSFER SERVICES**

**1553-DHCF-EG**

# **AMENDMENTS**

**June 30, 2006**

**WISCONSIN DEPARTMENT OF HEALTH AND FAMILY SERVICES**



The following seven (7) amendments hereby officially published are incorporated by reference into the text of the RFP originally dated May 16, 2006. The amendments as stated below shall alter the RFP requirements only to the extent described in each amendment.

### **Amendment 1**

**Reference: Section 2.3.6.2.10., Change Hours Included in CPCM, Page 45.**

- Paragraph 1, Sentence 1 is removed in whole and replaced by the following:

*The Contractor must provide up to five hundred (500) hours of combined design and testing time to the State for each year of the Contract at no additional cost to the State.*

- Each instance of the number one thousand (1000) hours appearing in Section 2.3.6.2.10. is hereby removed and replaced by the number *five hundred (500) hours*.
- Paragraph 3 is removed in whole and replaced by the following:

*Up to one-half the annual allotment of hours (250) may be carried forward to the next annual period after the Baseline System is accepted by the State with the following limitation: the total number of Contractor hours available to the State may not exceed, or accumulate beyond, seven hundred fifty (750) in any single twelve-month period.*

### **Amendment 2**

**Reference: Section 3.3.2., Card Design, Page 61, Paragraph 1, Sentence 2.**

The sentence is removed in whole and replaced by the following:

*The Contractor must be able to begin operations immediately upon conversion to the New Contract without replacing existing Cards or disrupting clients' access to benefits.*



### **Amendment 3**

**Reference: Section 3.3.5.3., Timeframe Requirements, Page 64, Sentence 3.**

The sentence is removed in whole and replaced by the following:

*Such issuance requests received after 12:00 PM (Noon) Central Time but before 11:00 PM Central Time must result in the Card being placed in the mail no later than the next USPS business day.*

### **Amendment 4**

**Reference: Section 3.5.1.1., Printed Training Materials for Clients, Page 67, Sixth (6<sup>th</sup>) Paragraph.**

This paragraph is removed in whole and replaced with the following:

*Respondents must use Schedule IV-2 in Section 4 to price any and/or all of these options.*

### **Amendment 5**

- **Reference: 3.8.3.8., Reversals, Page 84, Final Sentence.**

The sentence is removed in whole and replaced by the following:

*Reversal transactions generated in any given month due to EBT System issues and/or problems must not exceed one percent (1%) of all transactions.*

- **Reference: Attachment D, Item 19, Transactions, Page D-6.**

The Performance Standard (Column 2) is removed in whole and replaced by the following:

*Reversal transactions generated in any given month due to EBT System issues and/or problems must not exceed one percent (1%) of all transactions.*

The Deficiency and Measurement (Column 4) is removed in whole and replaced by the following:



*Reversal transactions due to EBT System issues and/or problems exceed one percent (1%) of all transactions generated and measured in a one-month period.*

#### **Amendment 6**

**Reference: Attachment D, Item 14, Column 4, Benefit Authorization, Page D-4.**

The Deficiency and Measurement for this Item is removed in whole and replaced by the following:

*Inaccurate posting to the recipient's account of benefit information received from the State.*

#### **Amendment 7**

**Reference: Attachment D, Item 29, Column 5, POS Equipment, Page D-10.**

Liquidated Damages and/or Remedies for this Item, first paragraph, is removed in whole and replaced by the following:

*For each business day that the retailer does not have access to the system, after receipt by the Contractor of the authorization notice signed by the retailer, starting with the 15<sup>th</sup> day and ending on the 28<sup>th</sup> day after the notice is received by the Contractor, the Contractor may be assessed damages of \$100 per day.*

All requirements not altered by the foregoing amendments shall remain unmodified from the original RFP. Respondents are urged to notate these modifications in their copies of the RFP in order to ensure their Proposals meet the currently published requirements.